

Quick Tech Tips

Common Classroom Issues

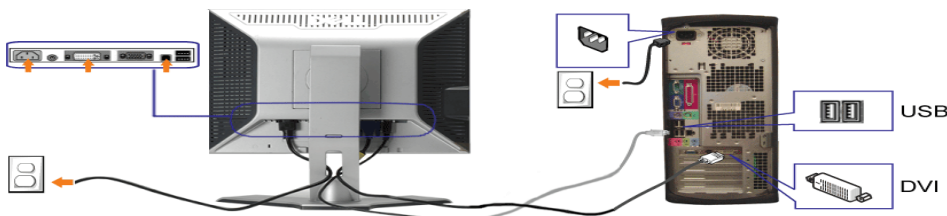
Network Issues ---

- *Make sure Ethernet cable is plugged into the computer*
- *Make sure other end of Ethernet cable is plugged in to a switch or the wall*
- *Make sure that one of the Ethernet wires (Use port 1 to connect to wall) from the switch is connected to the wall*
- *Make sure the switch has power. "Students like to unplug power to charge phones through out the day."*



Monitor Issues ---

- *Make sure your VGA/DVI cable is plugged into the computer*
- *Make sure the other end is connected to the back of the computer*
- *Make sure the power cable is plugged into the monitor and to a power strip/plug*



Mouse & Keyboard ---

- *Make sure they are plugged in the back of the computer or the front*
- *Restart after plugging in if the issue continues*



Speakers ---

- *Make sure power for speakers are plugged in*
- *Make sure audio cable is plugged in to the computer*
- *Make sure the volume is all the way up on speakers, computer, and the video*
- *If the sound is still low and you followed all pervious steps then your video is just low.*

